

PART FIVE:
CONTACT NUMBERS & WEB PAGES
OUTSIDE OF DELAWARE COUNTY

Federal Government Sites and Numbers

Name of Organization	Description	Website	Ph one Number
Be Ready Campaign	The <i>Ready</i> Campaign is designed to educate and empower Americans to prepare for and respond to emergencies, including natural disasters and potential terrorist attacks.	www.ready.gov	800-BE-READY 800-237-3239
Centers for Disease Control and Prevention	This site is intended to increase the nation's ability to prepare for and respond to public health emergencies.	www.cdc.gov	800-311-3435
Citizen Corps	Citizen Corps was created to help coordinate volunteer activities that will make our communities safer, stronger, and better prepared to respond to any emergency situation.	www.citizencorps.gov	
Department of Health and Human Services	The Department of Health and Human Services is the principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves.	www.hhs.gov	877-696-6775
Department of Homeland Security	The National Strategy for Homeland Security and the Homeland Security Act of 2002 served to mobilize and organize our nation to secure the homeland from terrorist attacks.	www.dhs.gov	202-282-8000
Department of Justice	To enforce the law and to ensure fair and impartial administration of justice for all Americans.	www.justice.gov	202-514-2000
Department of Veterans Affairs	Our goal is to provide excellence in patient care, veterans' benefits and customer satisfaction.	www.va.gov	800-827-1000

Federal Government Sites and Numbers

Name of Organization	Description	Website	Ph one Number
Environmental Protection Agency	The mission of the Environmental Protection Agency is to protect human health and the environment. Since 1970, EPA has been working for a cleaner, healthier environment for the American people.	www.epa.gov	202-272-0167
Federal Emergency Management Agency	To reduce the loss of life and property and protect the Nation from all hazards, including natural disasters, acts of terrorism, and other man-made disasters, by leading and supporting the Nation in a risk-based, comprehensive emergency management system of preparedness, protection, response, recovery, and mitigation.	www.fema.gov	202-566-1600
Housing and Urban Development	To increase home ownership, support community development and increase access to affordable housing free from discrimination.	www.hud.gov	800-669-9777
Internal Revenue Service	Provide America's taxpayers top quality service by helping them understand and meet their tax responsibilities and by applying the tax law with integrity and fairness to all.	www.irs.gov	800-829-1040
National Flood Insurance Program	Everyone is at risk for a flood. Prepare, participate, protect is their motto to becoming more aware of dangers and steps to take after a flood occurs.	www.FloodSmart.gov	800-720-1090
National Mental Health Information Center	The National Mental Health Information Center was developed for users of mental health services and their families, the general public, policy makers, providers, and the media.	www.mentalhealth.samhsa.gov/	800-789-2647
National Weather Service	Experts at the NOAA Climate Prediction Center are projecting a 75 percent chance that the Atlantic Hurricane Season will be above normal this year - showing the ongoing active hurricane era remains strong.	www.nws.noaa.gov	412-262-1591

Federal Government Sites and Numbers

Name of Organization	Description	Website	Ph one Number
Social Security Administration	We pay retirement, disability and survivors benefits to workers and their families and administer the Supplemental Security Income program. We also issue Social Security numbers.	www.ssa.gov	800-772-1213
U.S. Department of Agriculture	We provide leadership on food, agriculture, natural resources, and related issues based on sound public policy, the best available science, and efficient management.	www.usda.gov	800-221-5689
U.S. Postal Service	It operates in a businesslike way and delivers hundreds of millions of messages each day to more than 141 million homes and businesses.	www.usps.gov	1-800-ASK-USPS 1-800-275-8777
U.S. Fire Administration	The mission of the USFA is to reduce life and economic losses due to fire and related emergencies, through leadership, advocacy, coordination and support.	www.usfa.fema.gov	301-447-1000
U.S. Postal Service	It operates in a businesslike way and delivers hundreds of millions of messages each day to more than 141 million homes and businesses.	www.usps.gov	1-800-ASK-USPS 1-800-275-8777
U.S. Small Business Administration	An independent agency of the federal government to aid, counsel, assist and protect the interests of small business concerns, to preserve free competitive enterprise and to maintain and strengthen the overall economy of our nation.	www.sba.gov	800-659-2955

New York Government Agencies

Name of Agency	Description	Website	Phone Number
NY Attorney General	As Attorney General, Cuomo is the highest ranking law enforcement officer for the State, responsible for representing New York and its residents in legal matters. Cuomo has a long record of fighting for justice and championing government reform.	www.oag.state.ny.us	1-800-771-7755 Or (For the hearing impaired) 1-800-788-9898
NY Department of Agriculture	Our mission is to foster a competitive food and agriculture industry that benefits producers and consumers alike.	www.agmkt.state.ny.us	
NY Department of Environmental Conservation	DEC implements and enforces legislative mandates to protect the public health and safety, which are the fundamental source of the department's powers.	www.dec.ny.gov	518-402-8013
NY Department of Labor	Supports the economic interests of the people and businesses in New York State. We connect people to jobs, assist the unemployed, develop workplace skills, and protect the public and the workforce.	www.labor.state.ny.us	518-457-9000 or 1-800-HIRE-992
NY Department of Transportation	To ensure those who live, work and travel in New York State have a safe and environmentally sound transportation system.	www.nysdot.gov	607-721-8118
NY Emergency Management Agency	To protect the lives and property of the citizens of New York State from threats posed by natural or man-made events.	www.semo.state.ny.us	518-292-2270
NY Insurance Department	The Insurance Department is responsible for supervising and regulating all insurance business in New York State.	www.ins.state.ny.us	1-800-342-3736
NYS Department of Health	To prevent the occurrences of transmission of diseases curable by vaccination. Also to inform NYS about array of health related issues and programs.	www.health.state.ny.us	1-866-881-2809
NYS Department of Taxation & Finance	Collect tax revenue and provide associated services in support of government services in New York State.	www.tax.state.ny.us	Check website for array of contact numbers.

NYS Office of Children & Family Services Promotes the well-being of our communities by setting and enforcing policies, building partnerships, and funding.

www.ocfs.state.ny.us

518-473-7793

NYS Office of Temporary & Disability Assistance To promote greater self-sufficiency of the State's residents through the efficient delivery of temporary and transitional assistance, disability assistance, and the collection of child support.

www.otda.state.ny.us

Child Support Enforcement:
1-800-846-0773

HEAP or Food Stamps:
1-800-342-3009

Non Government Sites & Numbers

Name of Organization	Description	Website	Phone Number
2006 New York Flood Helping Handbook	This handbook provides an overview of some of the issues that you may face and resources available to you, as a result of the 2006 New York Flood and ensuing damage.	www.firstcallforhelp.info/2006%20NY%20Flood%20Helping%20Handbook.pdf	
A Helping Handbook by Morrison and Foerster	This handbook covers the following areas: housing assistance, health relation services, social services, insurance, unemployment assistance, small business and farm assistance, and legal service referral and disaster assistance contact information.	http://www.mofo.com/about/NewYorkFlood.html	
American Red Cross	Red Cross disaster relief focuses on meeting people's immediate emergency disaster-caused needs. When a disaster threatens or strikes, the Red Cross provides shelter, food, and health and mental health services to address basic human needs.	www.redcross.org	866-GET-INFO 866-438-4636
Clean Up of Flooded Homes	A field guide for cleaning up and creating a healthy home after a flood.	www.firstcallforhelp.info/flood_cleanup_guide.pdf	
Humane Society of America	The HSUS Disaster Services program serves communities throughout the year with training , planning assistance and speakers to help develop local capabilities.	www.hsus.org	301-258-3103
Institute for Business and Home Safety	To reduce the social and economic effects of natural disasters and other property losses by conducting research and advocating improved construction, maintenance and preparation practices.	www.ibhs.org	813-286-3400
Medicare (or persons on it)	Medical and financial assistance to elderly dependent on medicine.	www.medicare.gov	1-800-MEDICARE 1-800-633-2273
Mold Protection	The causes, health risks, and steps to carry out to prevent growing mold and how to deal with it if it occurs.	www.firstcallforhelp.info/CDC%20Mold%20Protection.pdf	800-CDC-INFO 800-232-4636
National Disaster	Collection of links to help you navigate and get information on	www.disastereducation.o	

Non Government Sites & Numbers

Name of Organization	Description	Website	Phone Number
Education Coalition	disasters and relief.	rg	
National Fire Protection Association	To reduce the worldwide burden of fire and other hazards on the quality of life by providing and advocating consensus codes , standards , research , training , and education .	www.nfpa.org	617-770-3000
National Safety Compliance	Provides community with tools such as video, games, and catalogs to better equip the youth and members to respond to emergency situations and stay safe.	www.osha-safety-training.net	877-922-7233
National Salvation Army Headquarters	Christian faith based organization that assists internationally with disaster relief needs.	www.salvationarmyusa.org	845-620-7200
Re-entering a Flooded Home	A disaster safety guide on procedures and precautions to take when re-entering a flooded home.	www.firstcallforhelp.info/CDC%20Reenter%20Flooded%20Home.pdf	
No-cost energy services for Income-qualified people	Instructions for completing the EmPower New York Application.	www.firstcallforhelp.info/EmPowerNewYorkApplication.pdf	1-800-263-0960
Restoring a Heating System after a Flood	Find out what to do if your heating system has been damaged by a flood.	www.firstcallforhelp.info/CCE%20heating%20system%20restoration.pdf	
The Pan American Health Organization	An information management tool that helps national authorities to make order of the chaos often caused by uncoordinated humanitarian assistance. SUMA uses simple software to track items from the moment donors commit to sending supplies until they are distributed effectively to the affected population.	www.disaster-info.net attn: SUMA	202-974-3520

DISASTER SUPPLIES 5 MONTH CALENDAR

This Disaster Supplies Calendar is intended to help you prepare for disasters before they happen. Using the calendar, you can assemble a disaster supplies kit in small steps over a five-month period. Check off items you gather each week. ****Remember to change and replace perishable supplies (such as food and water) every six months.****

WEEK 1

GROCERY STORE:

- 1 gallon water*
- 1 large can juice*
- jar peanut butter
- 1 can meat*
- Hand-operated can opener
- Permanent marking pen

Also, pet food, diapers, and baby food, if needed.

WEEK 2

HARDWARE STORE:

- Heavy cotton or hemp rope
- Matches in water container
- 2 flashlights with batteries
- Duct tape

Also, a leash or carrier for your pet.

WEEK 3

GROCERY STORE:

- 1 gallon water*
- Feminine hygiene supplies
- 1 can meat*
- 1 can fruit*
- Laxative
- Aspirin or non-aspirin
- Paper and pencil pain reliever
- Map of the area

Also, 1 gallon of water for each pet.

WEEK 4

HARDWARE STORE:

- Patch kit and can of seal-in-air product for the tires of mobility aids
- Signal flare
- Compass

Also, extra medications or prescriptions marked "emergency use."

WEEK 5

GROCERY STORE:

- 1 gallon water*
- 2 rolls toilet paper
- 1 can meat*
- Extra toothbrush
- 1 can fruit*
- Travel size tooth paste
- 1 can vegetables*

Also, special food for special diets, if needed.

WEEK 6

FIRST AID SUPPLIES:

- Sterile adhesive bandages in assorted sizes
- Latex gloves
- Sunscreen
- Safety pins
- Gauze pads
- Adhesive tape
- Roller bandages

Also, extra hearing aid batteries, if needed.

WEEK 7

GROCERY STORE:

- 1 gallon water*
- 1 can vegetables*
- 1 can soup*
- Sewing kit
- 1 can fruit*
- Disinfectant

Also, extra plastic baby bottles, formula, and diapers, if needed.

WEEK 8

FIRST AID SUPPLIES:

- Scissors
- Disposable wipes
- Tweezers
- Needles
- Thermometer
- Petroleum jelly
- Liquid antibacterial hand soap
- 2 tongue blades

Also, extra eyeglasses, if needed.

WEEK 9

GROCERY STORE:

- 1 can soup*
- 1 box heavy-duty garbage bags
- Liquid dish soap
- Household bleach
- Antacid

Also, saline solution and a contact lens case, if needed.

WEEK 10

HARDWARE STORE:

- Battery-powered radio
- Waterproof portable plastic container for important papers
- Wrench(es) needed to turn off utilities

WEEK 11

GROCERY STORE:

- 1 large can juice*
- 1 box quick energy snacks
- Large plastic food bags
- 3 rolls paper towels
- Medicine dropper

WEEK 12

ANIMAL CARE STORE:

- Extra harness, leash, ID tags, and food for your pets
- Litter/pan
- Extra water

VETERINARIAN:

- Obtain current vaccinations and medical records of your animal(s)
- Medications

WEEK 13

HARDWARE STORE:

- Perforated metal tape (sometimes called plumber's tape or strap iron)
- Whistle
- Pliers
- Screwdriver
- Hammer
- Crow bar

WEEK 14

GROCERY STORE:

- 1 can fruit*
- package paper
- 1 can meat*
- Cups
- 1 can vegetables*
- 1 package eating utensils

WEEK 15**HARDWARE STORE:**

- Extra flashlight batteries
- extra battery for portable radio
- Assorted nails
- Wood screws
- Labels for your equipment and supplies
- Large contractor trash bags

WEEK 16**GROCERY STORE:**

- 1 can meat*
- 1 box quick energy snacks
- 1 can vegetables*
- 1 box facial tissue
- Dried fruit/nuts

WEEK 17**GROCERY STORE:**

- 1 box graham crackers
- Plastic containers with lids
- Dry cereal

FIRST AID SUPPLIES:

- Antidiarrheal medicine
- Antiseptic
- Rubbing alcohol

WEEK 18**HARDWARE STORE:**

- "Child proof" latches or other fasteners for your cupboards
- Plastic bucket with tight lid

WEEK 19**GROCERY STORE:**

- 1 box quick-energy snacks
 - Plastic wrap
 - Aluminum foil
 - Comfort foods (such as cookies, candy bars)
- Also denture care items, if needed.*

WEEK 20**HARDWARE STORE:**

- Camping or utility knife
- Work gloves
- Safety goggles
- Disposable dust masks

SPECIALTY STORE:

- Get an extra battery for motorized mobility aids

Information provided by:



